

INDEPENDENT MUSIC & ARTS SPACE IN BRISTOL

Accessibility at The Jam Jar

The Venue

Access:

The Jam Jar is located on the first floor. As such the main entrance has a flight of 19 stairs, with a handrail and a passing point halfway up. We also have a secondary entrance to the rear of the building that is significantly wider. This has 3 steps down, followed by 19 up to the first floor with a hand rail and passing point. This entrance is generally reserved for loading and access. Use of this entrance with the assistance of a staff member can be made available by request. Once inside the venue all facilities (toilets, bar, performance space) are all situated on the same floor.

Toilets:

The venue does not have an accessible toilet. There is however a private staff toilet for which access can be granted. This staff toilet is accessed to the right of the stage. The nearest accessible toilet is in Cabot Circus Car Park, approximately 200m from the front door.

Personal Assistants:

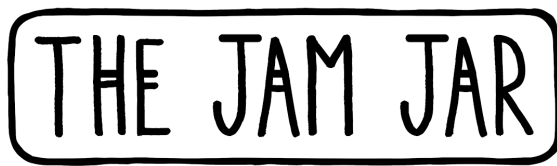
The Jam Jar is pleased to offer free tickets to personal assistants. We ask that we are contacted prior to the event so we may notify the staff on the night and allocate a guest list space. If showing up spontaneously, please explain this to the on duty manager and they will make an allowance providing we are below our legal capacity. If there are any special requirements we recommend that the personal assistant introduces themselves to the manager on duty upon arrival.

Strobe Lighting:

Generally we do not use strobe lighting, but if you are prone to strobe related seizures then please ask specifically so that we might ensure your safety.

Assistance Dogs:

Assistance dogs are welcome on site, however we request that you contact us prior to the event so staff can be informed. If your visit is spontaneous please let the manager know that you have an assistance dog with you.



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Travel

Parking:

Free parking is available 10-20metres directly opposite the venue from 5pm on weekdays, and all day Sat/Sun. There are pay and display spaces on Little Ann Street directly in front of the venue. The venue is also situated 200m from Cabot Circus Car Park which has accessible spaces and an accessible toilet.

Train:

We are 1 mile from Bristol Temple Meads train station.

Bus:

We are 200m from our nearest bus stop which is 'Lamb Street'. We are also 400m away from the 'West Street' stop.

Taxi:

Taxis are able to drop customers off directly in front of the venue.

Arrival Guide

Entry:

Our ticketing procedure generally varies depending on the event. For ticketed events all you will require is your phone with the email showing your ticket, or a print-out. Opening times vary, so please consult the website for the specific event you are attending. Upon arrival you may be greeted by door staff. If you have specialist access requirements that are prearranged or otherwise, this staff member can contact the manager on duty to arrange for access.

Customers with Medical Requirements:

Attendees are welcome to bring medicines, food or drink into the venue to manage a medical condition. Soft drinks and food are also available on site. If you are concerned about bringing medicines past security please contact us or warn us in advance. Please make yourself known to management on arrival in case of an emergency so they can act promptly.

Contact Us

For any further information please contact Hadie Abido (Co-Director).

Email: info@thejamjarcollective.com

Phone: 07773467795

We will try to respond to access queries within 3 working days.